

A QUICK GUIDE TO JDA SERVICES

SERVICES FOR DEAF AND DEAFBLIND PEOPLE

Community services

- Day Centre bringing together older people with full access for everyone
- Traditional cultural activities and celebrations of Jewish festivals
- Social activities, outings and special events
- Fitness sessions, health and wellbeing workshops
- Computer, ipad and iphone classes
- Dcafe - signing café
- Dcafe volunteer training scheme
- Dcafe Community - including community activities and events
- Community magazine

Support for Life services

- Practical support with daily life
- Information and advice drop-in
- Support with accessing services and information and handling official and personal matters – including correspondence, paperwork and phone calls
- Interpreting and communication support
- Advocacy
- Befriending
- Transport
- Accompaniment to appointments
- Arranging home care packages and managing carers
- Hospital support
- Emergency assistance
- Emotional support
- Keeping in touch with family
- Power of Attorney
- End of life care

SERVICES FOR PEOPLE LIVING WITH HEARING LOSS

- Technology and Information Centre – demonstrating equipment to improve communication and independence in everyday life
- Professional information and advice on all aspects of coping with hearing loss
- Lipreading classes to help people manage their hearing loss and improve communication
- Home visits for people who are unable to get out and about - hearing aid maintenance and demonstrating/arranging equipment
- Tinnitus management for individuals
- Tinnitus peer support group

SERVICES FOR FAMILIES WITH DEAF CHILDREN

- Personal support, impartial information and guidance
- Help in accessing government support and specialist services
- Introductions, network support and regular social events

SERVICES FOR PROFESSIONALS WORKING WITH DEAF OR HARD OF HEARING PEOPLE

'Hearing Matters in Care' – specialist, on-site consultancy, training and support for care homes to alleviate the isolation of residents with hearing loss

- Accredited Hearing Loss Awareness **training** for care home management, staff and volunteers
- Introducing hearing loss **policies and protocols**
- **Care home visits**, assessments, observations, recommendations and **action plans** to ensure the needs of residents with hearing loss are met
- **Hearing aid maintenance**
- **Technology** enabling residents without hearing aids to hear more clearly and communicate more effectively with the people around them
- **Training in Hearing Loss Awareness** – in schools with JDA supported deaf pupils
- **British Sign Language Training** for people living or working with Deaf people